



easyR

ASSIST TELCOM, INC.
Avaya Business Communications Solutions

Professional Text-to-Speech & Music on Hold for Avaya Systems

Create polished greetings, Auto Attendant prompts, announcements and custom hold audio - quickly and consistently.

CREATE	PREVIEW	SAVE	INSTALL
SAVE TIME Turn written scripts into professional voice recordings in minutes - no waiting for customers or staff to record greetings.	VOICE OPTIONS Choose male or female voices, different accents and speaking speeds.	AVAYA FORMATTING Select the Avaya system type and easyR creates the WAV file in the appropriate format.	
ADD JINGLES Place professional jingles before or after the message - or both.	MUSIC ON HOLD Create custom hold audio with music, jingles and promotional messages.	PREVIEW AUDIO Preview voices and jingles before saving the final recording.	
SAVE & RECALL Store scripts and projects in the database for future use and quick updates.	DESKTOP SAVE Save completed recordings to a desktop folder, ready for installation.	BUILT-IN HELP Step-by-step instructions explain how to load WAV files into supported Avaya systems.	

More Avaya Software Solutions from Assist Telcom

911 EMERGENCY CALL ALERT Real-time emergency-call notification for Avaya IP Office, including extension/user, date and time, plus event history.	ASSIST CALL ACCOUNTING Turn IP Office SMDR data into useful inbound, outbound, internal and abandoned-call reports with flexible reporting periods.	easyQ CALL CENTER A streamlined Avaya IP Office call-center solution with agent activity, queue visibility, reporting and recording integration.
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Start with easyR. Discover more ways to enhance your Avaya system.
Ask Assist Telcom about 911 Alert, Call Accounting and easyQ.

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